

MATERIAL RETURNS

- Special Order/Non-Stock items are **Non-Returnable**
- Returns must be **within 30 days** from date of sale
- Original **customer receipt** must accompany all returns
- A **minimum restocking charge of 15%** will be applied to the original sale price
- Only regularly stocked items are returnable
- Material must be in its original unopened carton
- Individual pieces are not returnable (i.e. Grid)
- Wood doors are not returnable
- Bagged dry mix goods are not returnable
- The warehouse will inspect the condition of the returned material and notify sales of any problems immediately

